

News from LRQA - Hong Kong

Transition from ISO 9001:2000 to ISO 9001:2008

ISO 9001:2008, Quality management system – Requirements was published on 14 November 2008. ISO 9001:2008 will replace the year 2000 version of the standard which is used by organizations in 175 countries as the framework for their quality management systems (QMS).

ISO 9001:2008 does not contain any significant new requirements

ISO 9001:2008 contains no new requirements compared to the 2000 edition, which it replaces. It provides clarifications to the existing requirements of ISO 9001:2000 and introduces changes intended to improve consistency with the environmental management system standard, ISO 14001:2004. (see www.iso.org)

Summary of the changes

All changes support LRQA's existing interpretation and therefore any required changes to your management system should be minimal.

The main changes are:

0.1 General - now states, "The design & implementation of the QMS is influenced by its business environment, changes in that environment, or the risks associated with that environment."

6.3 Infrastructure - section c) now includes "information systems" to supporting services.

7.2.1 Determination of requirements related to product – a new Note has been added indicating that post delivery activities in some instances include, "actions under warranty provisions, contractual obligations such as maintenance services, and supplementary services such as recycling or final disposition."

7.5.4 Customer property - the Note now states that "Customer property can include intellectual property and personal data."

7.6 Control of monitoring and measuring equipment – a new Note has been added stating, "Confirmation of the ability of computer software to satisfy the intended application would typically include its verification and configuration management to maintain its suitability for use."

Other changes are largely to aid translation and are unlikely to affect your management system.

Validity of certifications to ISO 9001:2000

From 14 November 2009, that is one year after publication of ISO 9001:2008, **all accredited certifications issued (new certifications or re-certifications) shall be to ISO 9001:2008.**

From 14 November 2010, that is two years after publications of ISO 9001:2008, **any existing certification issued to ISO 9001:2000 shall not be valid.**

Surveillance visits

Clients who want to be assessed to the 2008 standard should make the LRQA office / assessor aware of this before the surveillance visit. Please note that an administration charge may be made for issuing a certificate to the new standard after a surveillance visit.

New look of LRQA Website

The new design of LRQA website has gone live. The new look now better reflects our brand image. The continuous improvement of both the content and structure of our website is an objective to which LRQA feel committed to it. Our aim is to make our website worth visiting and more user friendly. Visit our web at www.lrqa.com.hk

Training

LRQA training schedule for the second half of year 2009 is available in the website. You may download our training schedule from our website: We also deliver in house training, please discuss with our customer services team for further details.

ISO/TS 16949:2009

ISO/TS16949:2009 has been released in English on 15th June 2009. ISO/TS 16949:2009 introduces no new or changed requirements.

Certificates to ISO/TS 16949:2009 may be issued upon request by an organization (client) after official publication and after a regularly scheduled surveillance audit, but are not required until the next certificate renewal visit.

LRQA is a member of the Lloyd's Register Group



LRQA
Measure the Difference

News from LRQA - Hong Kong

Corporate Social Responsibility

In May 2009, LRQA was invited to speak at the Chinese University, MBA forum in Hong Kong. This is an important CSR forum in Asia, as the event attracts hundreds of CSR professionals and academic communities to attend. Big multinationals such as Credit Suisse, UBS and HSBC were also there to present.

Richard Gunawan, LRQA Vice President of Business and Sustainability Development, Asia addressed the issues of reporting and verification to the audience. The public is demanding a greater accountability from corporations. CSR reports need to be verified by independent party to boost confidence.

BS 25999 Business Continuity

LRQA has achieved UKAS accreditation for BS 25999-2, the certification standard for Business Continuity Management (13 June 2008). The standard demonstrates an organisation's capability to manage business critical risks such that it can continue to run effectively following disruption, whether natural, man-made, criminal or terror-based.

Five certification bodies took part in the UKAS pilot, but only LRQA successfully met the strict criteria necessary to achieve accreditation to offer BS 25999 certification in any industry sector in the UK.

ISO 28000 supply chain security

NYK Line has become the first logistics company in the UK to be certified by LRQA to the ISO 28000:2007 supply chain security management system standard.

We provide the training course on the introduction and implementation of ISO 28000:2007. Please visit our website for details.

More Information?

If you would like to get further information, please visit our website <http://www.lrqa.com.hk> or call Flora Wong in our office: T: (852) 2287 9333 F: (852) 2845 2616 E: lrqa-hk@lrqa.com

LRQA is a member of the Lloyd's Register Group



LRQA
Measure the Difference